

BoviLab Blood analyzer

BA-100A

User Guide



- Please read this manual for proper use.
- Store this manual in a safe place for easy reference.
- You can check the latest User Guide on the site below.
 Support site: https://ib-holdings.com/en/bovilab-support/

Get started

Before use

Thank you for purchasing this product.

This user guide describes basic operation procedures and precautions for safe use of this product. Be sure to read this before using the product and store it in a safe place for easy reference.

You can check the latest User Guide on the site below.

Support site: https://ib-holdings.com/en/bovilab-support/

Before use, please register as a user on the site below. After registering as a user, you can confirm the product warranty.

User registration: https://bovilab.ib-holdings.com/register-device

Illustrations and screens in this manual are examples and may differ from the actual display. Please note that the design and product specifications are subject to change without notice.

Product features/purpose of use

This device can analyze blood samples with simple touch panel operation.

It is portable due to the lightweight and compact design.

This device is designed for the analysis of animal blood components by veterinary personnel. When using this device, read the relevant manuals to understand and confirm the explanations.

Furthermore, basic technical knowledge about the product may be required for maintenance and troubleshooting.

Perform maintenance and troubleshooting within the scope described in the user guide. In case of trouble, please contact your dealer. For inquiries, refer to the back cover.

Included items

Carefully remove the device from the box and check for any damage that may have occurred during transport.

Make sure that the contents of the box match the contents described below.

If the included items are missing or damaged, please contact your dealer. For inquiries, refer to the back cover.

- BoviLab Blood analyzer (main unit) ×1
- AC adaptor $\times 1$
- Plunger (spare) ×1
- Hard case ×1
- Quick Start Guide ×1

Optional items

The following are optional items. Check and prepare what you need for analysis.

- BoviLab Slide
- Plunger *
- Diffusion plate *
- Diffusion plate holder *
- *: Equipped with this device as an included item, but can also be additionally purchased for replacement when damaged or as a spare.

Safety precautions

Get started

This section describes precautions for safe and correct use of this device. Read and understand the following precautions before using this device.

Device purpose of use

The device is intended for animal blood analysis.

Analysis with this device is performed using dedicated **BoviLab Slides**. You cannot use other slides.

BoviLab Slides are sold separately. For purchase inquiries, refer to the back cover.

Intended users

This device is intended for use by veterinarians and workers under the guidance of a veterinarian.

Use restrictions

For Research use only.

This device is an analyzer for animals. It cannot be used for human analysis, diagnosis, or treatment.

Use this device indoors. Do not use in rainy weather or under direct sunlight.

Maintain the following operating and storage environment conditions.

Operating	Temperature: -10 °C to 40°C (5°C to 32°C: temperature range	
environment	where analysis accuracy is guaranteed)	
	Humidity: 20% RH to 80% RH (no condensation)	
	Altitude: 2000 m or lower	
Storage environment	Temperature: −20°C to 40°C	
	Humidity: 5% RH to 90% RH (no condensation)	

Labels related to safety

The following labels indicate the severity of harm that will occur if not avoided.

Label Description		Description
Indicates a hazard with a medium level of risk which, if not avoide could result in death or serious injury.		Indicates a hazard with a medium level of risk which, if not avoided, could result in death or serious injury.
Indicates a hazard with a low level of risk which, if n result in minor or moderate injury.		Indicates a hazard with a low level of risk which, if not avoided, could result in minor or moderate injury.

Symbols related to safety

Symbol	Description	
	Indicates that there is a risk of infection by blood samples. Always wear disposable gloves to avoid infection.	

Warnings and cautions

Device and analysis





Always wear disposable gloves when analyzing.

There is a risk of infection by blood samples.

Do not disassemble, modify, or repair the device.

It may cause electric shock, smoke, or fire.

Do not touch the AC adaptor with wet hands.

It may cause electric shock.

Do not use adaptors other than the included AC adaptor.

It may cause smoke or fire in the device.

Do not use the USB port on the device to charge other devices.

It may cause malfunction, smoke, or fire.

In the following cases, turn off the device and disconnect the power plug of the AC adaptor from the outlet.

- The device abnormally generates heat
- The device does not operate normally

It may cause smoke or fire.

Do not use in dusty areas.

It may cause smoke or fire.

When using the device, place it on a flat, even surface.

The impact from falling may cause malfunction, smoke, or fire in the device.

When carrying the device, be sure to put it in the hard case.

The impact from falling may cause malfunction, smoke, or fire in the device.

!CAUTION

Do not use except in the specified operating environment.

It may cause erroneous analysis due to misoperation.

Do not use the product if it is defective (deformed or corroded).

It may cause erroneous analysis due to misoperation.

Do not use in places that are directly exposed to water or moisture.

It may cause malfunction or misoperation.

Do not use the product if it is damaged.

It may cut your hand and cause injury.

Do not open the door of the device and insert your hands while the plunger is operating.

It may pinch your fingers and cause injury.

Do not open the door of the device and look directly at the LED light.

It may affect your eyesight.

Perform regular cleaning before and after analysis.

It may cause erroneous analysis.

When cleaning the device, do not use highly corrosive chemicals such as benzene and acetone.

It may cause malfunction.

Blood samples and BoviLab Slides

WARNING

When handling blood samples, be sure to wear disposable gloves to prevent contamination and infection.

Do not pipette by mouth.

Parts that come into contact with blood samples should be handled with care as there is a risk of infection in the same manner as the blood samples.

Do not touch the blood dripping area and reaction area of the **BoviLab Slide** directly with your hands to prevent contamination and infection.

Always wear disposable gloves.

When disposing of **BoviLab Slides**, take into account the risk of infection in accordance with local regulations.

Incinerate, melt, sterilize, or disinfect under the responsibility of relevant facilities.

^{*} For more details about **BoviLab Slide** specifications and handling, refer to the URL below. https://ib-holdings.com/en/bovilab-support/

Product warning labels and symbols

Warning labels and symbols are displayed on the device for matters that require attention. The descriptions are as follows.

	This warning label indicates that there is a risk of infection by blood sample. Always wear disposable gloves when analyzing to avoid infection.
<u></u> ♠	This symbol indicates that attention is required when operating the device. Be sure to read the User Guide before operating.



Do not remove the warning labels.

If a warning label is peeled off, you will be unable to confirm the parts that require attention, which may result in an unexpected accident or injury.

If the warning label descriptions are difficult to see due to peeling or dirt on the label, please contact your dealer. For inquiries, refer to the back cover.

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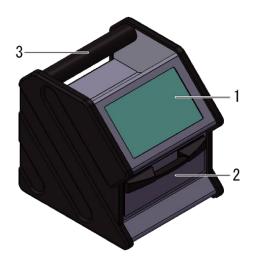
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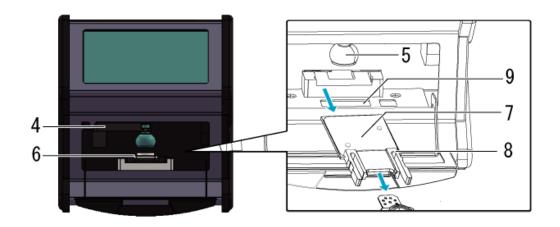
Part names and functions

Main unit

Front



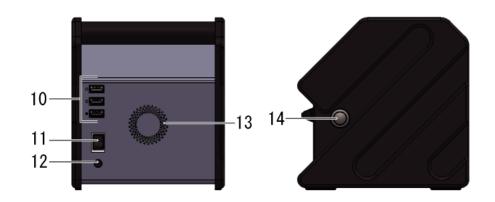
Front (door opened)



No.	Name	Description	
1	Touch screen	Displays the operation screen and analysis results.	
		When system startup is complete, the home screen is	
		displayed. For details, refer to <u>Touch screen (basic)</u> .	
2	Door	Open and close when inserting a BoviLab Slide .	
3	Handle	Used to carry the device.	

4	Plunger arm	Moves the plunger vertically.	
5	Plunger	Transfers the blood sample on the BoviLab Slide to the	
		reaction area by applying pressure.	
6	Slide inserting	Insert the BoviLab Slide to be used for analysis.	
	portal	* BoviLab Slides are sold separately.	
7	Diffusion plate	Casts light on the BoviLab Slide to analyze the blood sample.	
8	Diffusion plate	Fixes the diffusion plate in place.	
	holder		
9	QR code reader	Scans QR information on the back of the BoviLab Slide .	

Back/side



No.	Name	Description
10	•	Used when connecting devices that connect via USB.
	USB port	
	(2.0 Type A x3)	
11	Main power on on off	Turns this device on / off.
12	DC jack	Connects the AC adaptor to supply power to the device.
13	Vent	Discharges exhaust air from the device.
14	Power button 💍	Turns the system of the device on / off.

Touch screen (basic)

Home screen

After system startup, the home screen is displayed.

Important

■ Use your fingers to operate the **touch screen**. The screen may get damaged if you use a sharp or hard object.



Name	Description	
[Log In]	Sets a User ID or Farm ID registered in advance.	
	For ID registration, refer to ID management.	
[Result]	Displays the analysis results in a list.	
	For details, refer to Check and save analysis results.	
[Analysis]	Analyzes blood samples.	
	For details, refer to Analysis procedure (basic).	
[Setting]	Configures various settings for this device.	
	For details, refer to <u>Settings</u> .	

Control buttons

This section describes the basic control buttons on the **touch screen**.

Button icon	Button name	Description
7	Back	Goes back to the previous or corresponding screen.
Cancel	Cancel	Goes back to the previous or corresponding screen without applying settings.
ок	ОК	Applies settings and goes back to the previous or corresponding screen.
Page	Page up / down	Press \triangle to go up one page. Press ∇ to go down one page.
	Page left / right	Press to go left one page. Press to go right one page.
	Checkbox (unselected / selected)	Pressing the checkbox turns it on and selects the item.

Basic preparation and settings

Conditions for installing this device

For accurate analysis, maintain the operating environment of the device and consumables. If the conditions below are not met, problems may occur with analysis and the device.

■ When installing

- Always install the device in a well-ventilated, clean, and dry area.
- Install the device on a flat surface away from vibration and shock.
- Install the device away from products that radiate heat (such as heaters).
- The operating environment where analysis accuracy is guaranteed is 5℃ to 32℃ and humidity: 20% RH to 80% RH.
- · Do not place objects on the device.
- Do not block the vent by placing objects at the back of the device.
- Allow at least 5 cm of space from the back of the device to prevent the temperature inside the device from rising.

■ When moving

- When moving the device, be sure to hold the **handle** and the device to avoid falls and shock.
- Press the **power button** to turn off the device, and after the **touch screen** turns off, turn off the **main power switch**.

Disconnect the **AC adaptor** from the device before moving.

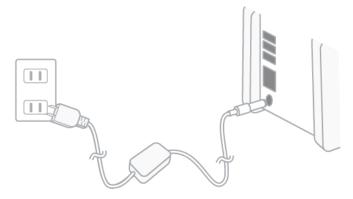
■ Before use

• Check regularly for dust and other foreign matter. For details about maintenance, refer to Cleaning and storage.

Connect the AC adaptor

Be sure to use the included **AC adaptor** and at the appropriate voltage.

- **1** Insert the power plug of the **AC adaptor** into an outlet.
- **2** Connect the plug of the **AC adaptor** to the **DC jack** on the device.
 - → Insert the plug straight all the way in.



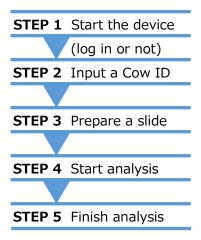
Analysis procedure (basic)

The basic analysis procedure is as follows. For details about operation, refer to each step.

WARNING

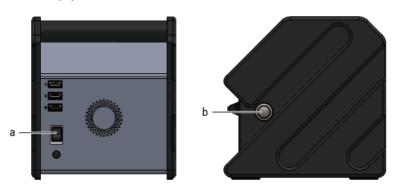


Always wear disposable gloves when analyzing. There is a risk of infection by blood samples.

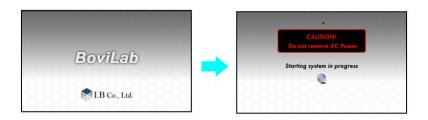


STEP 1 Start the device

1 Turn on the main power switch (a) on the back of the device, and then press the power button (b) on the side of the device.



2 The initial screen is displayed on the **touch screen**, and switches to the startup screen after about 1 minute.



3 When system startup is complete, the home screen is displayed.



STEP 2 Input a Cow ID

- **1** Press [Analysis] on the home screen.
 - ightarrow An error message will be displayed if a problem occurs with the temperature inside the device.

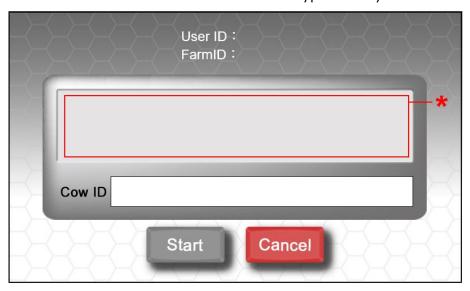
Follow the message.



Tip

■ You can also set an ID and analyze by pressing [Log In]. Setting IDs makes data management and searching after analysis easier. For details, refer to Log in to analyze.

- **2** Input the Cow ID into the Cow ID input field.
 - ightarrow To analyze without inputting the Cow ID, leave the Cow ID field blank and go to STEP 3.
 - \rightarrow You can input up to 16 single-byte characters for the Cow ID.
 - → You can switch between the numeric keypad or keyboard on the input screen.



*: A message is displayed. Follow the on-screen instructions.

STEP 3 Prepare a slide

WARNING



Always wear disposable gloves when analyzing. There is a risk of infection by blood samples.

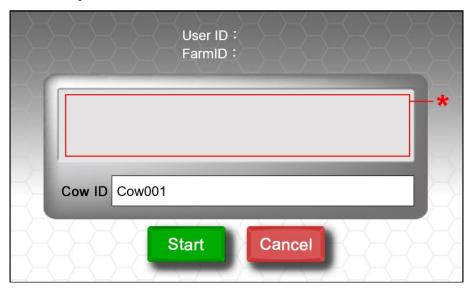
Important

- Handle the **BoviLab Slide** correctly for accurate analysis results.
 - **1** Prepare the **BoviLab Slide** to be used for analysis.
 - → For details about **BoviLab Slide** preparation, refer to Prepare a BoviLab Slide.
 - 2 Open the device's **door** and set the **BoviLab Slide** with the blood sample into the **slide inserting portal**.

Be sure to close the **door** after inserting the **BoviLab Slide**. The device will start scanning the QR information on the **BoviLab Slide** when you close the **door**.



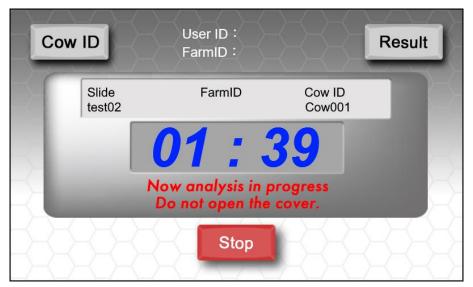
- **3** When the QR information on the back of the **BoviLab Slide** has been scanned, [Start] will change from gray to green.
 - → If [Start] does not change from gray to green, it may be due to the following.
 For details about solutions, refer to "[Analysis] screen" in Error message list.
 - The inserted **BoviLab Slide** has already been analyzed
 - The position of the **BoviLab Slide** is incorrect
 - The QR information of the BoviLab Slide could not be read



*: A message is displayed. Follow the on-screen instructions.

STEP 4 Start analysis

- **1** Press [Start] to start analysis.
 - → An error message will be displayed if a problem occurs during analysis. For details, refer to Error message list.
 - → To check the past analysis results during measurement, press [Result].
 - \rightarrow To change the Cow ID during analysis, press [Cow ID].



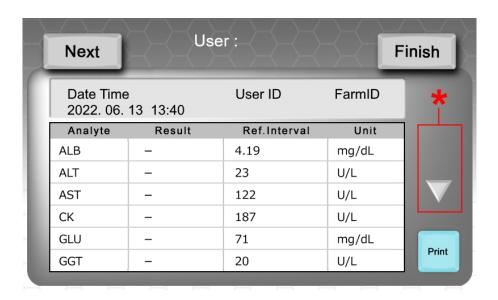
STEP 5 Finish analysis

- **1** When blood sample analysis is complete, the [Result] screen is displayed.
 - → The descriptions of the display in the [Result] column are as follows.

Display	Description	
<	It is higher than the maximum limit of the analysis.	
()	Preliminary Data. It is lower than the minimum limit of the	
	analysis.	
*	Preliminary Data. Bubbles or contaminants detected in the	
	blood sample.	
Err	Device could not proceed with analyzing the blood sample.	
N/A	Could not calculate the analysis value.	

Tip

■ r-GT, ug, umol, and uEq represent γ -GT, μ g, μ mol, and μ Eq respectively.



*: Press \triangle/∇ to scroll through screens. The display depends on the details of the analysis results.

1st page: 7 or more items for analysis results	
1st page: ▼	Info about analysis abnormalities on the 2nd page
2nd page: 🛆	Go back to the 1st page

2 If there are any notes on the analysis results, the following will be displayed in the notes column on the second page of the [Result] screen.

■ Hemolysis

Depending on the analyzed value of Hb concentration, it will be displayed as follows.

Hb concentration (mg/dL)	notes
0 - 100	No display
100 - 300	Hemolysis AN1
300 - 500	Hemolysis AN2
500 <	Hemolysis AN3

■ Analysis at non-recommended temperature

If analyzed at a temperature outside the recommended range, the following will be displayed.

* The recommended environment where analysis accuracy is guaranteed: 5°C to 32°C

Temperature	notes
−10°C to 5°C	Temperature lower
32℃ to 40℃	Temperature higher

■ Door was opened during analysis

notes	
Door opened	

- **3** Press [Next] to continue analysis or press [Finish] to finish it.
 - → After analysis, be sure to remove the **BoviLab Slide**.
 - → You cannot reuse **BoviLab Slides** that have been analyzed.
 - → Dispose of the used **BoviLab Slide** properly. When disposing of BoviLab Slides, take into account the risk of infection and incinerate, melt, sterilize, or disinfect under the responsibility of relevant facilities in accordance with local regulations.

STEP 6 Check analysis results from the home screen

1 Press [Result] on the home screen.



2 A list of analysis results is displayed. For details, refer to Check and save analysis results.



Log in to analyze

This section describes how to set an ID to analyze.

Setting User IDs and Farm IDs makes data management and searching after analysis easier.

Tip

■ This procedure requires ID registration in advance. For details about ID registration, refer to ID management.

Set a User ID

Set a registered User ID to analyze.

1 Press [Log In] on the home screen.



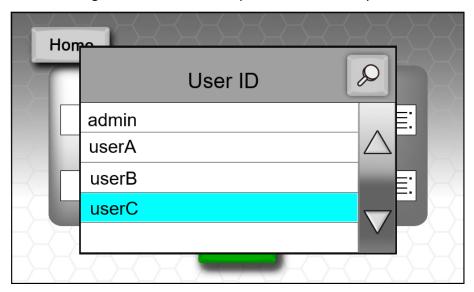
2 Press the [User ID] field.

Registered User IDs will be displayed in a list. Select the desired User ID.

→ For details about User ID registration, refer to Manage User IDs.



- **3** When the selected User ID is highlighted in blue, press the User ID again to confirm.
 - \rightarrow [admin]: Log in as an administrator.
 - \rightarrow You can search for an ID by pressing the "Q" icon and inputting the ID. Searching is case-sensitive. Input the ID correctly.



- 4 If you selected [admin] or a User ID set with a password, input the password on the [Enter Password] screen and press [OK].
 - \rightarrow An error message will be displayed if the password is incorrect.
 - ightarrow If you set a password for analysis, you can restrict access to the analysis data.



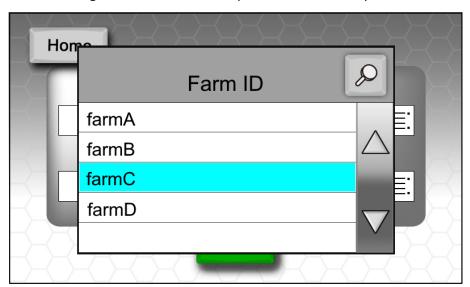
Set a Farm ID

Set a Farm ID to analyze. There are two ways to set a Farm ID.

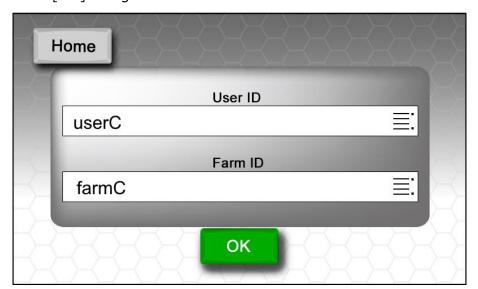
- Input any Farm ID
- Select a registered Farm ID
 - **1** Press [1] or [2] in the [Farm ID] field.
 - [1]: Input any Farm ID. You can input up to 16 single-byte characters. Go to step 3.
 - [2]: Registered Farm IDs will be displayed in a list. Select the desired Farm ID. Go to step 2.
 - \rightarrow For details about Farm ID registration, refer to Manage Farm IDs.



- When the selected Farm ID is highlighted in blue, press the Farm ID again to confirm.
 - \rightarrow You can search for an ID by pressing the "Q" icon and inputting the ID. Searching is case-sensitive. Input the ID correctly.



Press [OK] to log in.



Log out

- $\begin{tabular}{ll} \bf 1 & Press \ [Log \ Out] \ on \ the \ home \ screen. \end{tabular}$
 - → Logout is complete when the button at the top right of the screen changes from [Log Out] to [Log In].



Prepare a BoviLab Slide

Prepare the **BoviLab Slide** to be used for analysis.

WARNING



Always wear disposable gloves when analyzing. There is a risk of infection by blood samples.

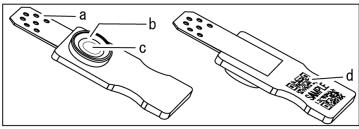
Important

■ Handle the **BoviLab Slide** correctly for correct analysis results. For details about **BoviLab Slides**, refer to the URL below.

https://ib-holdings.com/en/bovilab-support/

Tip

■ **BoviLab Slides** are sold separately. For purchase inquiries, refer to the back cover.



- a) Reaction area: The part where the reagent and blood sample react
- b) Guideline: A line that serves as a guide for the amount of blood sample
- c) Glass fiber filter
- d) QR code label

- **1** Return the aluminum bag containing the **BoviLab Slide** to room temperature.
 - \rightarrow Do not use if the aluminum bag is damaged.
 - → Be sure to return the aluminum bag to room temperature before opening it.
 Removal of the **BoviLab Slide** from the aluminum bag while it is still cold may cause condensation and incorrect analysis results.



- **2** Remove the **BoviLab Slide** from the aluminum bag.
 - → **BoviLab Slides** removed from aluminum bags deteriorate by ultraviolet rays. Use them for analysis immediately.
 - → You cannot store and reuse **BoviLab Slides** once they are taken out of the aluminum bag.
 - ightarrow Use a new **BoviLab Slide** after every analysis. It cannot be reused once a blood sample is dropped.
 - → Do not touch or soil the blood dripping area of the BoviLab Slide directly with your hands.
 - → Do not soil the QR code label on the back of the **BoviLab Slide**.



- **3** Drop the blood sample on the **BoviLab Slide**. Drop the blood sample and wait for about 5 seconds, and then check if the blood sample is in the proper amount.
 - \rightarrow The proper amount of blood sample is 120 μL to 150 μL . Drip within the guideline.
 - ightarrow You can also use serum and blood sample plasma. When using refrigerated or frozen blood sample, be sure to invert it after returning it to room temperature.



Appropriate (OK)	Insufficient (Not OK)	Excessive (Not OK)

4 Open the device's **door** and insert the **BoviLab Slide** into the **slide inserting portal**. Be sure to close the **door** after inserting the **BoviLab Slide**.



- **5** After analysis, remove the **BoviLab Slide** from the device.
 - → When disposing of **BoviLab Slides**, take into account the risk of infection and incinerate, melt, sterilize, or disinfect under the responsibility of relevant facilities in accordance with local regulations.

Operation procedures (advanced)

Advanced operations

Refer to the table below for advanced operations, and check the devices and settings that correspond to the feature you want to use.

Item	Required options	Required settings	Internet access
Print analysis	·USB-supported printer	_	Not required
result	(Supports USB Type A		
	connection)		
	 USB Bluetooth adaptor 	·Bluetooth-supported	Not required
	(Supports 4.0)	printer and pairing	
	Bluetooth-supported		
	printer		
	(Supports 4.0)		
Send analysis	 USB wireless adaptor 	·[Network] settings	Required
result to	 USB ethernet adaptor 	·[Network] settings	Required
BoviMemo	·LAN cable (CAT.5 or		
	higher)		
Save analysis	·USB memory (cannot use	_	Not required
result to USB	USB memory with a		
memory	password lock feature)		
	∙USB 2.0 or higher		

Other

Item	Required options	Required settings	Internet access
Manage User IDs	Not required	·[User] settings	Not required
and Farm IDs		·[Farm] settings	
(add or delete			
IDs)			

Tip

BoviMemo is recommended for managing analysis result data. For details about **BoviMemo**, refer to the back cover.

• A csv file is saved in the USB memory.

Tip

Pairing with Bluetooth devices

- You can pair this device with a printer that supports Bluetooth 4.0.
- The Bluetooth printer is assumed to be a mobile printer.
- For details about pairing with a supported printer, please refer to the printer's manual.

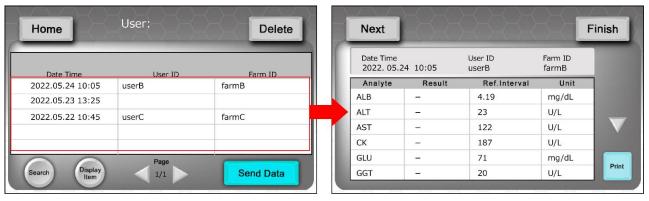
Check and save analysis results

You can do the following with the analysis results.

- Print
- Save data to USB memory
- Send data to BoviMemo

BoviMemo is recommended for checking and saving analysis result data.

Screen description

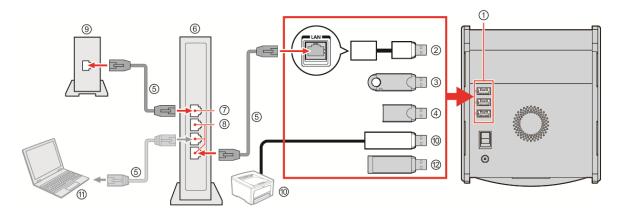


* The right screen is details of the analysis result

Item	Description	Related item
[Home]	Returns to the [Home] screen.	_
[Delete]	Deletes analysis results.	Delete analysis results
[Search]	Search for analysis results by specifying conditions.	Search analysis results
[Display Item]	Set your preferred header items displayed	Edit the analysis results
	on the screen.	<u>screen</u>
[Send Data]	Sends analysis results to BoviMemo .	Save analysis results
[Modify]	Edit analysis results.	Edit analysis results
[Print]	Prints analysis results.	Print analysis results

Connect an external device

You can connect the devices below to the USB ports on the back of this device at ①. Connect the device based on the intended use.



No.	Name	No.	Name
1	USB ports on the back of this	7	Router WAN port
	device (supports 2.0)		
2	USB ethernet adaptor	8	Router LAN port
3	USB wireless adaptor	9	Internet modem
4	USB Bluetooth adaptor	10	Applicable printers below
	(supports 4.0)		Supports USB cable connections
			(USB Type A)
			Supports Bluetooth connections
			(supports 4.0)
(5)	LAN cable (CAT3, Category 5 or	11)	Supported computers (wired
	higher)		LAN/wireless LAN (Wi-Fi)/Bluetooth)
6	Router	12	USB memory

Tip

- The above assumes that you can connect this device to your existing Internet environment.
- If a device not shown in this manual is connected, normal communication may not be possible.
- The modem and router may be integrated. Read the manual for each device carefully.
- If you connect to a line that is not set correctly, such as a router, this device may not operate normally.
- You cannot use this device to set a router or modem built into a router. You may have to configure settings on the computer depending on the network devices.
- This device cannot use the Internet on dial-up connections or ISDN lines.
- You can also tether with mobile devices. To tether, please refer to the manual of the mobile device.

Print analysis results

You can print analysis results.

Tip

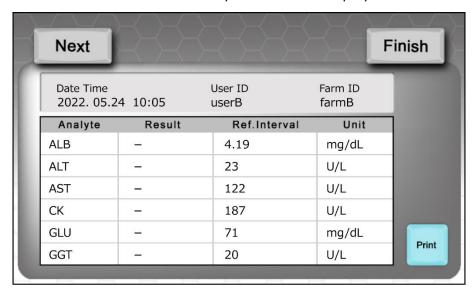
Make sure that the printer is loaded with paper in advance.

Reference

- For details about required devices, refer to <u>Advanced operations</u>.
- For details about required device connections, refer to Connect an external device.

If a Bluetooth-supported printer is connected

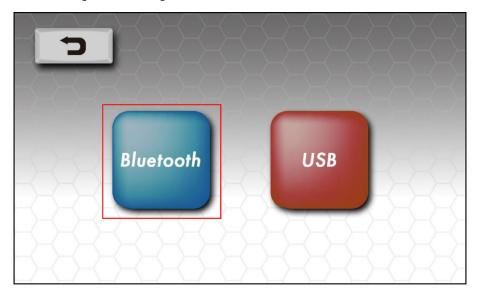
Select the desired analysis result.
The details of the selected analysis result are displayed.



2 Press [Print].

A device selection screen is displayed.

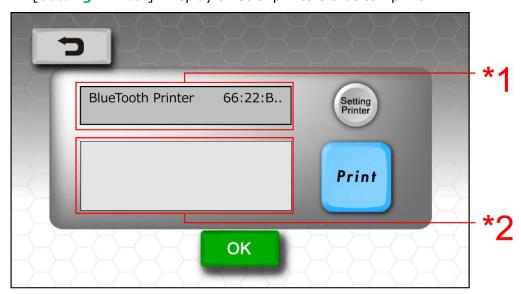
→ Select [Bluetooth].



- **3** The status of the connection with the Bluetooth-supported printer is displayed.
 - *1: Information such as the name of the Bluetooth paired printer is displayed.
 - *2: Relevant messages are displayed.

Message example: Please select the correct Bluetooth printer device by pressing "Setting Printer"

→ [Setting Printer]: Display a list of printers that can print.

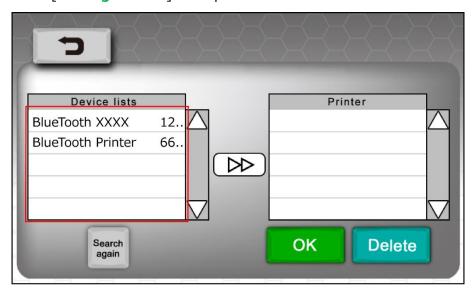


4 Press [Print].

The analysis result is sent to the paired printer and printed.

To change the connection setting with a Bluetooth-supported printer

1 Press [**Setting Printer**] in step 3.



- **2** Select a printer displayed in [**Device lists**].
 - → Press [Search again] to search for printers again.
- **3** Press [) to add it to [**Printer**].
- **4** Select the printer and press [**OK**]. The printer is selected.
 - → If you select a printer and press [**Delete**], the printer and connection will be removed.

Tip

If a printer is not displayed in [Setting Printer]

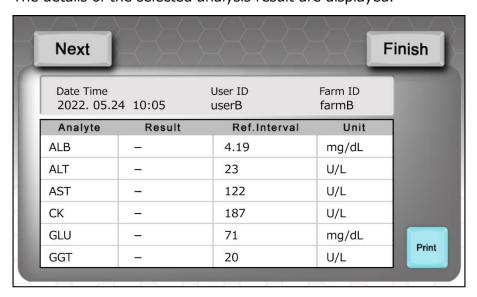
If a printer is not displayed, check the following.

- Is the printer on?
- Is it ready to print without any errors displayed?
- Is the Bluetooth adapter properly connected to this device?
- → Check if it is already connected in the pairing settings of the Bluetooth printer.

If a USB printer is connected

1 Select the desired analysis result.

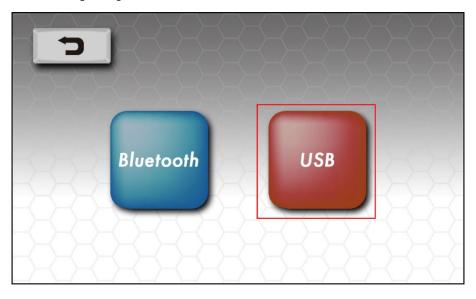
The details of the selected analysis result are displayed.



2 Press [Print].

A device selection screen is displayed.

 \rightarrow Select [USB].



3 Select a printer.

- \rightarrow Select an available printer from the list.
- → [Search again]: Search for available printers again.



4 Press [Print].

The analysis result is sent to the selected printer and printed.

Tip

If a printer is not displayed in [Setting Printer]

If a printer is not displayed, check the following.

- Is the printer on?
- Is it ready to print without any errors displayed in the printer?
- If connected to a USB printer, is the USB cable and this device properly connected?
- → Also check if the cable is damaged.

Save analysis results

You can save analysis results with the following methods.

Destination	Sending/saving procedure	Related item
	Send directly to BoviMemo from the device	• Connect an
		external device
		• [Network]
		settings
BoviMemo	Send to BoviMemo via USB memory	Connect an
	1. Save to USB memory from the device	external device
	2. Connect USB memory to a computer with	
	Internet access	
	3. Send to BoviMemo from the computer	
	Save on computer via USB memory	Connect an
	1. Save to USB memory from the device	external device
Computer	2. Connect USB memory to a computer	
	3. Copy data from USB memory to the	
	computer	

Tip

About **BoviMemo**

The dedicated app is required to send to **BoviMemo** and manage data.

For details about getting the dedicated app and about **BoviMemo**, refer to the back cover.

Tip

Analysis results that are sent to **BoviMemo** are the ones that have not yet been sent to **BoviMemo**.

The analysis results that are sent (saved) depend on the login type and status.

Status	Login type	Sent (saved) analysis results
Logged out	_	Analysis results without user ID password
	User ID without password	* Applies to all analysis results.
Logged in User ID with passwo		Analysis results without user ID password
	User ID with password	Analysis results of the logged in User ID
		* Applies to all analysis results.
	admin	All analysis results

Save to BoviMemo: send data directly

- **1** Connect this device to the Internet.
- **2** Configure this device's [Network] settings.
- **3** Select [Send Data] on the analysis result screen, and then press [Cloud].

Save to BoviMemo: send data via USB memory

- **1** Connect USB memory to this device.
- 2 Select [Send Data] on the analysis result screen, and then press [USB].
- **3** Connect the USB memory with the stored data to a computer installed with the dedicated app.
- **4** Send the analysis result data in the USB memory through the dedicated app.

Save to USB memory

1 Select [Send Data] on the analysis result screen, and then press [USB].

Tip

You cannot select data you want to save.

Tip

Unnecessary analysis results

• Delete unnecessary analysis results before saving. However, note that deleted analysis results cannot be recovered.

Tip

A csv file is saved in the USB memory.

Tip

For details about getting the dedicated app, refer to the back cover.

Other (display/search/edit/delete analysis results)

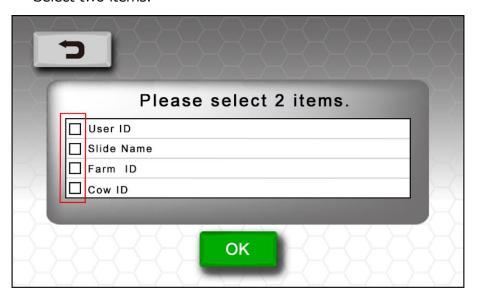
Edit the analysis results screen

Set your preferred header items displayed on the screen.

1 Press [Display Item].

A selection screen is displayed.

 \rightarrow Select two items.



2 Press [OK].

The header items displayed on the analysis results screen change.

Edit analysis results

You can edit analysis results.

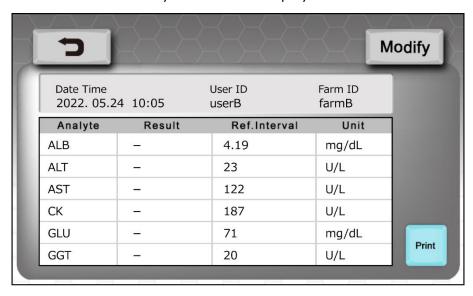
Tip

You can edit the following.

- [User ID]: Select from the User ID registration information.
- [Farm ID]: Select from the Farm ID registration information or input an ID with the keyboard.
- [Cow ID]: Input a Cow ID with the keyboard.

1 Press the desired analysis result.

The details of the analysis result are displayed.



2 Press [Modify].

Select an item to edit.



Search analysis results

Search for analysis results by specifying conditions.

The analysis results that are searched depend on the login type and status.

Status	Login type	Searched analysis results
Logged out	_	Analysis results without user ID password
	User ID without password	* Applies to all analysis results.
		Analysis results without user ID password
Logged in	User ID with password	Analysis results of the logged in User ID
		* Applies to all analysis results.
	admin	All analysis results

Tip

You must set one of the following as a search condition.

- [Slide]: Select from slide information analyzed in the past.
- [Cow ID]: Input an ID with the keyboard.
- [Farm ID]: Select from the Farm ID registration information.
- [User ID]: Select from the User ID registration information.
- [Date]: Input the analysis date with the numeric keypad.

Tip

Uppercase and lowercase when inputting keywords

Searching is case-sensitive.

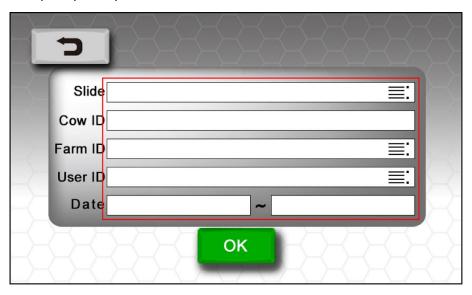
Ex) "F"and "f"are distinct characters.

Pay attention to case when inputting keywords.

1 Press [Search].

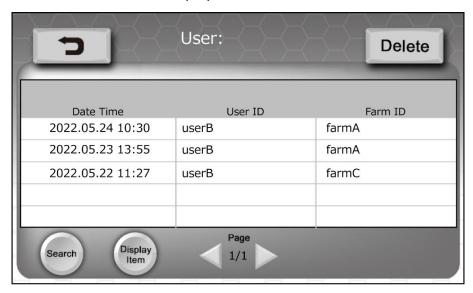
A search screen is displayed.

→ Specify a keyword of the desired test result.



2 Press [OK].

The search results are displayed.



Delete analysis results

You can delete analysis results.

- **1** Press [Delete].
 - A message about deletion is displayed.
 - \rightarrow Follow the on-screen instructions.
- **2** Select the desired analysis result.
 - \rightarrow Press \square to change to \square .
- **3** Press [Delete].

A message about deletion is displayed.

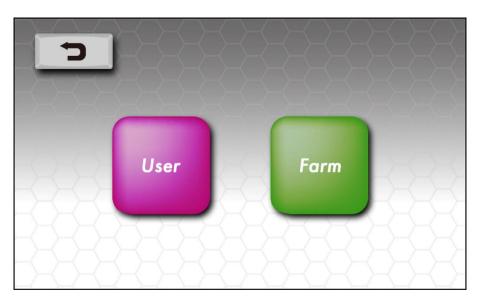
- \rightarrow Follow the on-screen instructions.
- \rightarrow The seleted items are deleted.

ID management

Manage User IDs and Farm IDs registered in this device.

Press [Setting] in the [Home] screen, and then select [User/Farm].

Screen description



Item	Description	
[User]	Displays a list of User IDs registered in this device.	
[Farm]	Displays a list of Farm IDs registered in this device.	

Analysis and analysis results

The analysis results that you can check depend on the login type and status.

Status	Login type	Analysis results that you can check
Logged out	_	Analysis results without user ID password
	User ID without password	* Applies to all analysis results.
Logged in User ID with password		Analysis results without user ID password
	User ID with password	Analysis results of the logged in User ID
		* Applies to all analysis results.
	admin	All analysis results

Tip

You can also assign a User ID to analysis results from the logged out status later. For details, refer to Edit analysis results.

Tip

About the [admin] ID

- admin can check all analysis results.
- admin is registered by default.
- admin cannot be deleted.
- · The default password is "admin".

Tip

Sharing this device with a number of people

If a number of people will use the device while logged out, logging in with User IDs is recommended because the analysis results will get mixed.

Tip

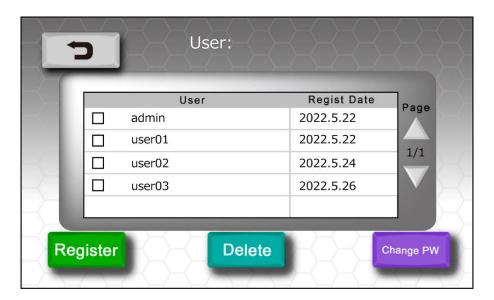
If a User ID is given a password

If a User ID is set with a password, other users cannot view the analysis results.

Manage User IDs

Manage User IDs.

Screen description



Item	Description
[User]	Displays registered User IDs.
[Regist Date]	Displays the date when the User ID was registered.
[Register]	Registers a new User ID.
[Delete]	Deletes a registered User ID.
[Change PW]	You can do the following with User IDs.
	Assign a new password
	Change a password
	Delete a password

Register a new User ID

- **1** Press [User].
- 2 Press [Register].

A User ID input screen is displayed.

- → Press the input field to display the keyboard. Input a User ID.
- \rightarrow You can register up to 1000 User IDs in this device.
- → To assign a password to a User ID, input the User ID and then press [Password].
 Follow the on-screen instructions to input your password.



3 Press [OK].

Delete a User ID

- **1** Press [User].
- **2** Select the desired User ID, and then press [**Delete**].

A message about deletion is displayed.

- → Follow the on-screen instructions.
- \rightarrow To delete a User ID assigned with a password, you must input the password.

Tip

- Analysis results will not be deleted even if you delete a User ID.
- If you delete a User ID assigned with a password, other users will be able to check the analysis results.

Assign a password to a User ID

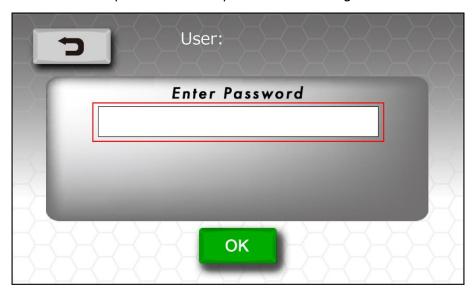
- **1** Press [User].
- 2 Select the desired User ID, and then press [Change PW].
 A message about passwords is displayed.
 - \rightarrow Follow the on-screen instructions.
 - \rightarrow If the User ID is already assigned a password, you must input the current password.

Change a User ID password

1 Press [User].

Select the desired User ID, and then press [Change PW].

 \rightarrow You must input the current password to change it.



2 Confirm the message, and then press [OK].

3 Input a new password.



4 Press [**OK**].

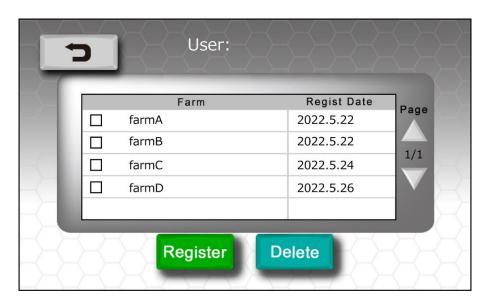
Tip

If you leave the password input field blank and press [OK], changes will be canceled.

Manage Farm IDs

Manage Farm IDs.

Screen description



Item	Description
[Farm]	Displays registered Farm IDs.
[Regist Date]	Displays the date when the Farm ID was registered.
[Register]	Registers a new Farm ID.
[Delete]	Deletes a registered Farm ID.

Register a new Farm ID

- **1** Press [Farm].
- 2 Press [Register].

A Farm ID input screen is displayed.

- → Press the input field to display the keyboard. Input a Farm ID.
- \rightarrow You can register up to 1000 Farm IDs in this device.



3 Press [OK].

Delete a Farm ID

- **1** Press [Farm].
- 2 Select the Farm ID, and then press [Delete].

A message about deletion is displayed.

 \rightarrow Follow the on-screen instructions.

Tin

Analysis results will not be deleted even if you delete a Farm ID.

Settings

About settings

Configure basic and advanced settings when using this device. Press [Setting] in the [Home] screen.

Screen description



Item	Description	Related item
[User/Farm]	Manages IDs such as addition and	Log in to analyze
	deletion.	
	For details about settings, refer to <u>ID</u>	
	management.	
[Analysis]	Sets the display units and the reference	Check and save analysis
	range for analysis results.	<u>results</u>
[Network]	Sets the IP address and network related	Save to BoviMemo: send
	settings of this device.	data directly
	For details about connections, refer to	
	Advanced operations.	
[Language]	Sets the language displayed on this	General operation
	device's touch screen.	
	You can set the language suited to your	
	operating environment.	
[System]	Check and set the following items.	
	•This device's system information	
	·Device reset	When disposing of this
		device or transferring it to
		another person
	·Update the software of this device	Advanced operations
[Machine]	Check and set the following items.	General operation
	·Touch screen brightness	
	·Volume of system and notification sounds	
	•This device's power off settings	
[Time]	Sets this device's date and time.	General operation
	The set date and time is saved in the	
	analysis results.	
	Set an accurate date and time to improve	
	the accuracy of the analysis results.	
[Plunger]	Used when removing the plunger .	Analysis

[Analyte]

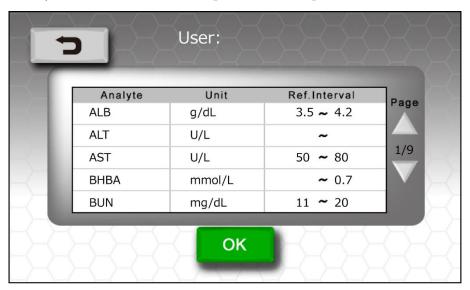
You can set the following.

- [Analyte]: The analysis item selected in [Analyte] is displayed.
- [Unit]: Set the unit to be displayed for the analysis result.
- [Ref. Interval]: Set the appropriate range for analysis (4 digits from 0.001 to 9999).

1 Press [Analyte].

A list of settings is displayed.

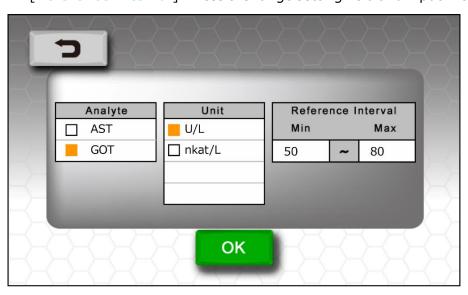
- → The screen below is an example of [Ref. Interval] values.
- → Input reference values for [Ref. Interval].



2 Select the desired item.

A setting screen is displayed.

- → [Analyte]: Select an analysis item.
- \rightarrow [Unit]: Select a unit for the analysis result.
- → [Reference Interval]: Press the range setting field and input with the numeric keypad.



3 Press [OK].

[Network]

Configure settings necessary to connect this device to a network.

- [Wi-Fi]: Connects this device to a network via Wi-Fi.
- [Ethernet]: Connects this device to a network via wired LAN.

Tip

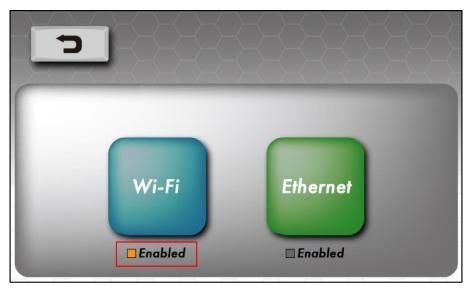
• For details about connecting with network devices, refer to Connect an external device.

Connect via Wi-Fi

1 Press [Network].

A connection type selection screen is displayed.

 \rightarrow [Enabled]: Lights up in orange when pressed. You can change settings when it is on.



2 Press [Wi-Fi].

The [Wi-Fi] selection screen is displayed.

- → [Access Point]: Takes you to the Wi-Fi access point selection screen.
- → [Property]: Input TCP/IP directly. For details about input, refer to step 2 in Connect via Ethernet.

3 Press [Access Point].

An access point selection screen is displayed.



- 4 Select an access point, and then press [Connect].
 - You will return to the [Wi-Fi] selection screen.
 - ightarrow If the selected access point requires network security input, the keyboard is displayed. Input the security key.

Tip

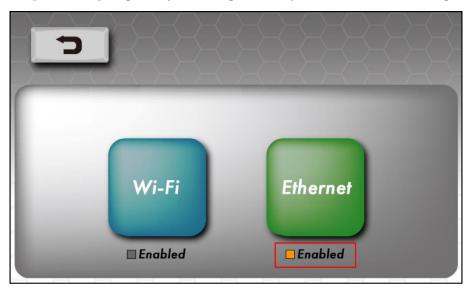
If you connect to an access point in step 4 and then press [**Property**], you can manually change the access point's network settings.

Connect via Ethernet

1 Press [Network].

A connection type selection screen is displayed.

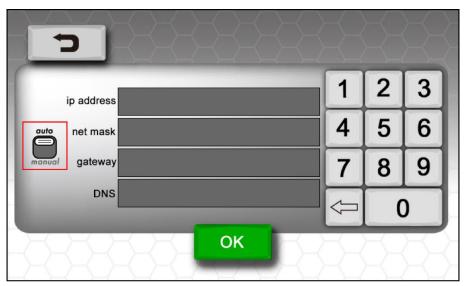
→ [Enabled]: Lights up in orange when pressed. You can change settings when it is on.



2 Press [Ethernet].

The TCP/IP input screen is displayed.

- → [auto]: Acquires network information automatically.
- → [manual]: Input network information manually. For direct input, switch to [manual].
- → [ip address]: Input an IP address directly with the numeric keypad.
- → [net mask]: Input a net mask directly with the numeric keypad.
- → [gateway]: Input a gateway directly with the numeric keypad.
- \rightarrow [DNS]: Input a DNS directly with the numeric keypad.



3 Press [OK].

[Language]

Sets the language displayed on this device's **touch screen**.

You can set the language suited to your operating environment.

- → [English]: Sets displayed messages to English.
- \rightarrow [Japanese]: Sets displayed messages to Japanese.
- **1** Press [Language].

A setting screen is displayed.

 \rightarrow Set according to your operating environment.



2 Press

The selected language is set and you will return to the [Setting] screen.

[System]

Check and operate the following for the device.

[Initialize] and [Update] are available only when logged in as [admin].

- [Information]: Displays information about the device, such as the software version.
- [Initialize]: Resets the device settings.
- [Update]: Updates the device software.

Tip

[Update] requires one of the following conditions.

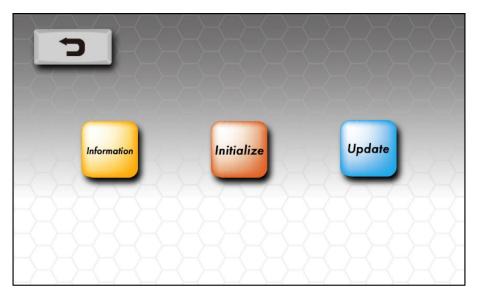
- The device is connected to the Internet
- · USB memory with update software is connected to the device

Connect via Wi-Fi

1 Press [System].

An item selection screen is displayed.

 \rightarrow Select an item.



If you selected [Initialize]

Follow the on-screen instructions.

The following items will be reset.

- · Analysis results
- Registered User/Farm information
- Slide usage history*
- Values set in [Reference Interval]
- Wi-Fi registration information
- Bluetooth registration information
- admin ID password (reverts to the default password)
- Values set for [LCD brightness], [Volume], [Power off time], and [Device preheating]
 in [Machine]
- * Used to detect duplicate analyses.

If you selected [Update]

A notification will be displayed based on the conditions for software update.

- → If the device is connected to the Internet
- \rightarrow If USB memory with update software is connected to the device

Tip

If you press [OK] after the update is finishes successfully, the device will restart.

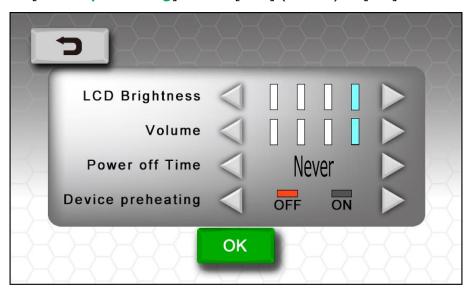
[Machine]

You can set the following.

- [LCD Brightness]: Sets the brightness of the touch screen.
- [Volume]: Sets the volume of system and notification sounds.
- [Power off Time]: Sets the power off setting of the device. If the device is not operated for the set time, the device will turn off automatically.
- [Device preheating]: Temperature control operates when the main power switch is [ON]. If set [ON], the device will start up faster when the power button is pressed.
 - **1** Press [Machine].

A setting screen is displayed.

- \rightarrow Set according to your operating environment.
- \rightarrow [Power off time]: Select [Never] (default), [1h], [3h], or [5h].
- → [Device preheating]: Select [OFF] (default) or [ON].



2 Press [**OK**].

[Time]

Sets this device's date and time.

The set date and time is saved in the analysis results.

Set an accurate date and time to improve the accuracy of the analysis results.

- [Date]: Set the current date.
- [Time]: Set the current time.

Tip

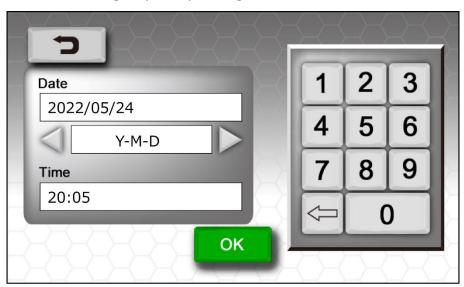
The item under [Date]

You can change the display order of the date as follows.

- [Y-M-D]: Year, Month, Day (default)
- [M-D-Y]: Month, Day, Year
- [D-Y-M]: Day, Year, Month
 - **1** Press [Time].

A setting screen is displayed.

→ Set according to your operating environment.



2 Press [**OK**].

[Plunger]

Used when removing the **plunger**.

- Plunger cleaning
- Replacing a worn or deteriorated **plunger**
 - **1** Press [Plunger].

A confirmation screen is displayed.

 \rightarrow Follow the on-screen instructions.

Important

Be sure to use [Plunger] when removing the plunger.

Cleaning and storage

WARNING



Residue from blood samples left on the plunger can cause infection. Wear gloves when handling the plunger.



Do not use highly corrosive chemicals such as benzene or acetone to clean the device because they may damage the device.

Do not allow liquids to enter the device while cleaning. The internal parts may get damaged.

Daily cleaning

Clean the plunger

Clean the plunger every day.

- **1** Use [System].
 - → For details about [**System**], refer to [Plunger].
- **2** Open the **door** at the front of the device.
- **3** Remove the **plunger** from the **plunger arm**.
- **4** Gently wipe the **plunger** with a soft cloth moistened with 70% ethanol.
 - \rightarrow Wipe off any residue.

Tip

If foreign matter such as dust gets on the **plunger**, it may cause lower compressive performance and inaccurate results. Remove all foreign matter from the **plunger**.

- **5** Wipe the **plunger** with a dry cloth.
- **6** Make sure it is completely dry and attach it to the **plunger arm**.

Important

If the **plunger** is not attached correctly, the device may not be able to analyze correctly. Attach the **plunger** to the **plunger arm** correctly for correct analysis results.

Tip

Replacing the **plunger** once a year is recommended, regardless of how often you use it.

Clean the QR code reader and LED window

The **QR code reader** scans QR codes on **BoviLab Slides** to acquire slide information. Always keep the **QR code reader** and **LED window** clean because they cannot scan QR codes properly and will cause errors if they are dirty.

- **1** Open the **door** at the front of the device.
- 2 Remove the diffusion plate holder.
- **3** Gently wipe the **QR code reader** and **LED window** with a soft cloth or cotton swab.

Clean the main unit

If the surface of the device is dirty, wipe off the dirt with a soft cloth.

When cleaning with water or detergent, wring the cloth firmly so that no excess liquid remains. If the **touch screen** is dirty, using a lens cleaner is recommended.

Tip

- Use 70% ethanol if necessary.
- When using 70% ethanol, apply it to a soft cloth and wipe instead of applying directly on the device.

Maintain the slide inserting portal

If there is residue or contaminants in the **slide inserting portal** from the blood sample, use a soft cloth to remove the contaminants.

Tip

- Use 70% ethanol if necessary.
- When using 70% ethanol, apply it to a tissue and wipe instead of applying directly on the device.

When storing the device

Clean the device when storing it.

Also, store it on a flat surface away from dust, moisture, chemical substances, flammable gas, and direct sunlight.

When disposing of this device or transferring it to another person

If you will dispose of the device or transfer it to another person, be sure to reset it to prevent data leakage. For details about resetting, refer to If you selected [Initialize].

When disposing of it, follow the rules for the disposal of medical devices.

Troubleshooting

Before requesting repair

The device has a **main power switch** on the back and a **power button** on the side.

The **power button** does not respond unless the **main power switch** is on.

If the device does not turn on when you press the **power button**, make sure that the **main power switch** is on.

After checking the above, if the device does not turn on even when you press the **power button**, please contact your dealer.

For inquiries, refer to the back cover.

Error message list

Display	Solution	Location
The door is open.	Please close the door to continue.	
The slide is already inserted.	Please open the door , remove the BoviLab	
	slide, and close the door.	
The diffusion plate may not	Press OK to shut down and turn off the main	Startup screen
be set.	power switch. Make sure the diffusion plate	Startap Screen
	is properly inserted.	
	If the problem reoccurs after restarting, please	
	contact the seller.	
The slide insertion port	Press OK to shut down and turn off the main	
and/or the diffusion plate	power switch. Take out the diffusion plate	[Home]
may be dirty.	holder and clean the diffusion plate.	screen
	If the problem reoccurs after restarting, please	
	contact the seller.	
This device is not connected	Please set the network connection.	
to a network.	For details about settings, refer to	
	[Network].	
Unable to send [B] out of [A]	The software information has changed. Please	
result data.	update the software of the BoviLab to the	
Error code: E401	latest version.	
Unable to send [B] out of [A]	Please register the device serial number in	
result data.	your account on the support site.	
Error code: E412		
Unable to send [B] out of [A]	The server is experiencing high traffic. Please	
result data.	resubmit again in a few minutes.	[Result]
Error code: E429		screen
Unable to send [B] out of [A]	The server may be down or there may be a	50.0011
result data.	problem inside the server. Please contact the	
Error code: E500	seller.	
Unable to send [B] out of [A]	The network connection seems to be unstable.	
result data.	Please check the network environment and try	
Error code: E503	again.	
Unable to save the data.	Check if the USB memory works properly;	
Error code: E601	whether there is enough free space on the	
	USB memory, it is damaged, and/or you are	
	using an inappropriate USB memory with	
	security functions.	

Incorrect security key.	Please enter the correct security key.	[Network]
The deep is one.	Please close the door to continue.	screen
The door is open.		
This slide has already been	Please prepare and insert a new BoviLab	
analyzed.	slide.	
The slide insertion position is misaligned.	Please ensure the slide is aligned and reinsert the BoviLab slide .	
Failed to read the QR Code.	Clean the QR Camera and LED Window and reinsert the BoviLab slide . For details about cleaning, refer to Clean the	
	QR code reader and LED window.	[Analysis]
The QR Code could not be	The version of the QR Code and the version of	screen
decrypted.	this unit are different.	
deci ypted.	Please ensure that this unit is the latest version.	
Unable to detect the sample.	Clean the plunger and reattach to the	
· ·	plunger arm. Reinsert the BoviLab slide.	
	For details about cleaning, refer to Clean the	
	plunger.	
Failed to reset to default	Please reset from the beginning.	
setting.		
Error code: E602		
The version of the software	Please check the version of the software in the	
in this USB memory is	USB memory.	
outdated and cannot be		[System]
updated.		screen
Unable to download the	Please download the software from the	
software	beginning.	
Error code: E603		
Failed to update	Please update from the beginning.	
Error code: E604		
Overcurrent is flowing	Please eject the USB Device from the USB	
through the USB.	port.	
Error code: E101		
The hardware is defective.	Press OK to shut down and turn off the main	
Error code: E102	power switch.	
	If the problem reoccurs after restating, press	
	OK and shut down, take out the AC Adaptor	All screens
	and contact the seller.	All Screens
The board temperature is too	Press OK to shut down and turn off the main	
high.	power switch . Restart at the specified	
Error code: E201	temperature after about 30minutes.	
(The board temperature is	If the problem reoccurs after restarting, please	
too low.	contact the seller.	
Error code: E211)		

The heater temperature is too high. Error code: E202 (The heater temperature is too low. Error code: E212) An abnormal temperature has been detected in the	Press OK to shut down and turn off the main power switch . Restart at the specified temperature after about 30minutes. If the problem reoccurs after restarting, please contact the seller. Press OK to shut down and turn off the main power switch . Restart at the specified	
analyzing area. Error code: E203	temperature.	
The hardware is defective. Error code: E301	Press OK to shut down and turn off the main power switch and turn on the switch again. If the problem reoccurs after restating, press OK and shut down, take out the AC Adaptor and contact the seller.	
The hardware is defective. Error code: E302	Press OK to shut down and turn off the main power switch and turn on the switch again. If the problem reoccurs after restating, press OK and shut down, take out the AC Adaptor and contact the seller.	All screens
The hardware is defective. Error code: E303	Press OK to shut down and turn off the main power switch and turn on the switch again. If the problem reoccurs after restating, press OK and shut down, take out the AC Adaptor and contact the seller.	7 W Sercens
The hardware is defective. Error code: E304	Press OK to shut down and turn off the main power switch and turn on the switch again. If the problem reoccurs after restating, press OK and shut down, take out the AC Adaptor and contact the seller.	
The hardware is defective. Error code: E305	Press OK to shut down and turn off the main power switch and turn on the switch again. If the problem reoccurs after restating, press OK and shut down, take out the AC Adaptor and contact the seller.	
The hardware is defective. Error code: E306	Press OK to shut down and turn off the main power switch and turn on the switch again. If the problem reoccurs after restating, press OK and shut down, take out the AC Adaptor and contact the seller.	

Other notifications

Specifications

Main unit specifications

Item		Specifications
Brand name		BoviLab Blood analyzer
OS		Linux 18.04
Dimensions	Width	150 mm
	Depth	168.7 mm
	Height	168.8 mm
Weight		2.2 kg
Power supply (AC adaptor		DC 12V/24V (36W)
rating)		DC jack input
Interface		USB 2.0 x3
Display		Touch screen (5-inch color LCD)
Controls		Touch screen/main power switch/power button
Display languages		English/Japanese

System specifications

Item	Specifications
Photodetector for analysis	Monochrome CMOS sensor camera
Light source element for	6 wavelength LED
analysis	
Light source wavelengths	405/450/530/560/630/810 nm
for analysis	
Analysis part temperature	Fixed at 37° C ± 0.1° C
control	* The ambient temperature must be kept constant
	within 5°C to 32°C with a variation of ±2°C in a
	windless environment.
Number of simultaneous	Up to 6 items
analyses	
Analysis time	Analysis time of components + about 1 min.
Display items	Concentration of each blood component
Stored data	Up to 1000 items per user
	1000 items without user ID
	* 1000 user registrations
Startup time	About 2 minutes after pressing the power button
	Condition: Environmental temperature 5°C to 32°C

Legal Information

Compliance information



Hereby, I.B CO., LTD., declares this device is compliance with Directive 2014/35/EU (LVD), Directive 2014/30/EU (EMC), Directive 2011/65/EU (RoHS) and Directive 2009/125/EC (ErP). The full text of the EU declaration of conformity is available at the following internet address:

https://ib-holdings.com/en/eu-declaration-of-conformity/

The Symbol related to Directive 2012/19/EU (WEEE Directive)



This symbol means that Waste Electrical and Electronic Equipment (WEEE) is shall not to be disposed as unsorted municipal waste. This device contains hazardous substances which potential effects on the environment and human health. Proper disposal prevents the potential effects on the environment and human health.

Before disposing of this device, contact the seller.

Trademarks

- Bluetooth is a trademark or registered trademark of Bluetooth SIG, Inc.
- Ethernet is a trademark or registered trademark of FUJIFILM Business Innovation Corp.
- Linux is a trademark or registered trademark of Linus Torvalds in the U.S. and other countries.
- QR code is a trademark or registered trademark of DENSO WAVE INCORPORATED.
- Wi-Fi is a trademark or registered trademark of the Wi-Fi Alliance.

License Notification

You can find the full license on the distributor website.

Limited Warranty

Before use, please register as a user on the site below. After registering as a user, you can confirm the product warranty.

User registration: https://bovilab.ib-holdings.com/register-device

For inquiries about the product

I.B Co., Ltd.

Address: 1-14-10 Ginza, Chuo-ku, Tokyo

URL: https://ib-holdings.com/en/bovilab-support/

For inquiries:

Please contact the distributor from which you purchased the product.

Links

·Website:

https://ib-holdings.com/en/

·BoviMemo Login page:

https://bovilab.ib-holdings.com/login

·Support page:

https://ib-holdings.com/en/bovilab-support/

·User registration:

https://bovilab.ib-holdings.com/register-device

Registration rules:

https://ib-holdings.com/en/user-registration-terms/

•Privacy policy:

https://ib-holdings.com/en/privacy/

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